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Main assemblies

Tray 1 (multipurpose tray) pickup roller

△ **CAUTION:** Do not touch the surface of the roller. Skin oils deposited on the roller might cause print-quality problems.

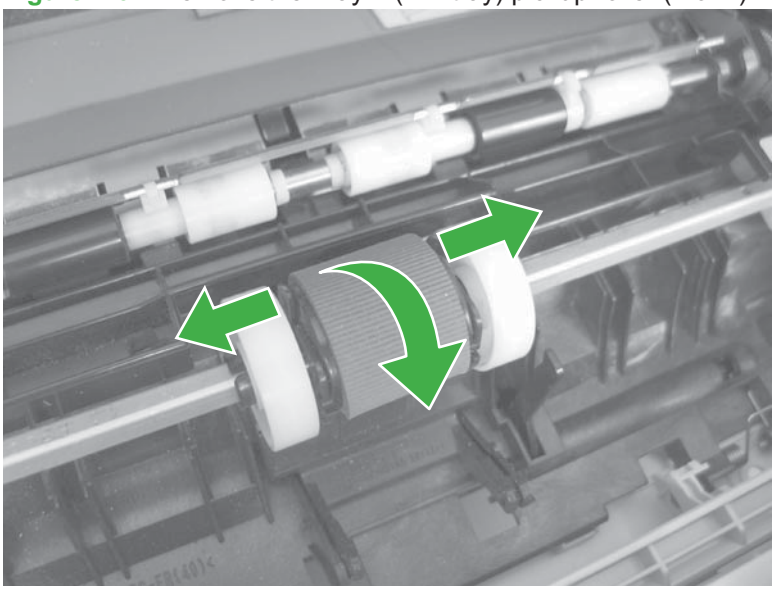
1. Press the cartridge-door release button, and then open the cartridge door. Make sure that the door is completely open.

Figure 2-60 Remove the Tray 1 (MP tray) pickup roller (1 of 2)

2. Release two tabs, and then rotate the roller out and away from the product to remove it.

TIP: It might be easier to release the tabs by using a small flat blade screwdriver.

Figure 2-61 Remove the Tray 1 (MP tray) pickup roller (2 of 2)



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Tray 1 (multipurpose tray) separation pad

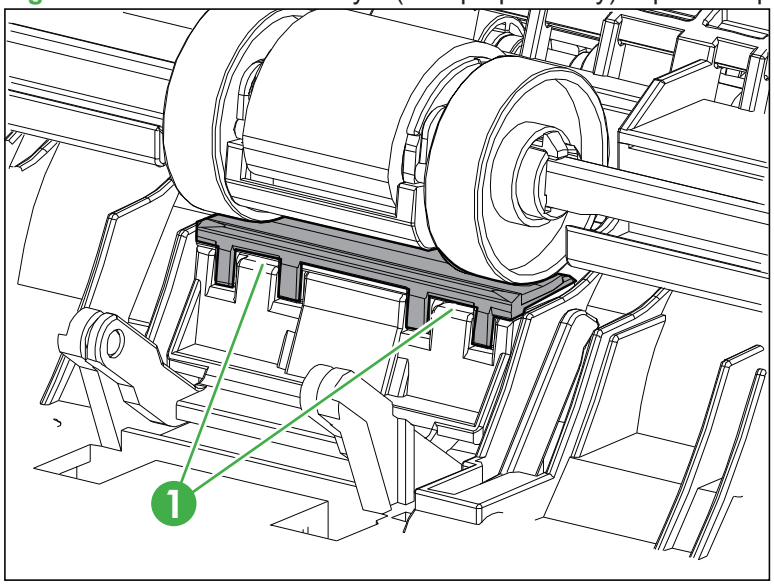
△ **CAUTION:** Do not touch the surface of the pad. Skin oils deposited on the roller might cause paper-handling problems.

1. Press the cartridge-door release button, and then open the cartridge door. Make sure that the door is completely open.

Figure 2-62 Remove the Tray 1 (multipurpose tray) separation pad (1 of 2)

2. Release two tabs (callout 1), and then remove the separation pad.

Figure 2-63 Remove the Tray 1 (multipurpose tray) separation pad (2 of 2)



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Tray 2, Tray 3, or Tray 4 pickup roller

△ **CAUTION:** Do not touch the surface of the roller. Skin oils deposited on the roller might cause print-quality problems.

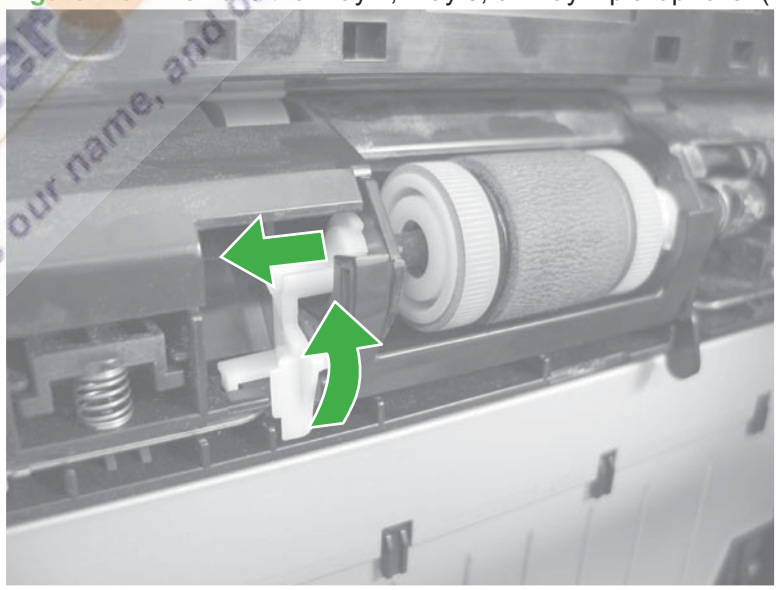
NOTE: If you did not remove the Tray 2, Tray 3, or Tray 4 cassette before servicing the product, remove it now.

1. Carefully place the product front-side up, so that you can see into the opening where the cassette would be installed.

   NOTE: Debris can scratch or damage the back of the product. Before you place the product front-side up, remove any debris from the work surface. If possible, set the product on a clean, dry cloth to prevent scratching and damage.

2. Release the roller bushing, rotate the busing up, and then slide the bushing off of the roller shaft.

Figure 2-64 Remove the Tray 2, Tray 3, or Tray 4 pickup roller (1 of 3)



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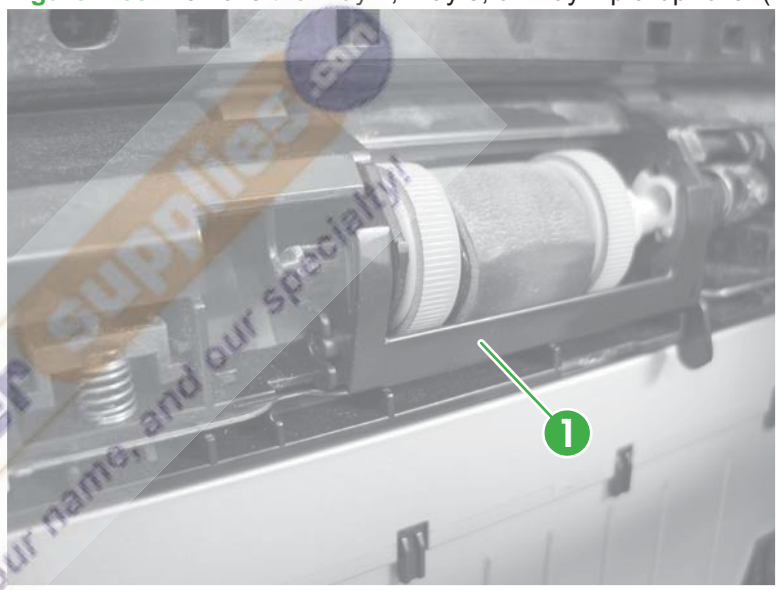
3. Carefully remove the black-plastic guard (callout 1).

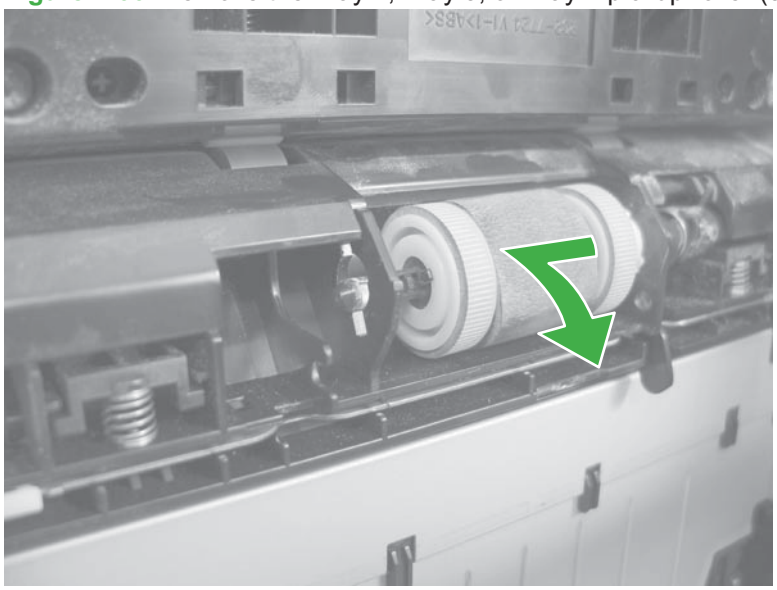
△ **CAUTION:** The guard is partially retained by the bushing removed in the previous step. Do not lose the guard when the bushing is removed.

Figure 2-65 Remove the Tray 2, Tray 3, or Tray 4 pickup roller (2 of 3)



4. Slide the roller toward the left side of the product, rotate the right end of the roller away from the product, and then remove the roller assembly.

Figure 2-66 Remove the Tray 2, Tray 3, or Tray 4 pickup roller (3 of 3)



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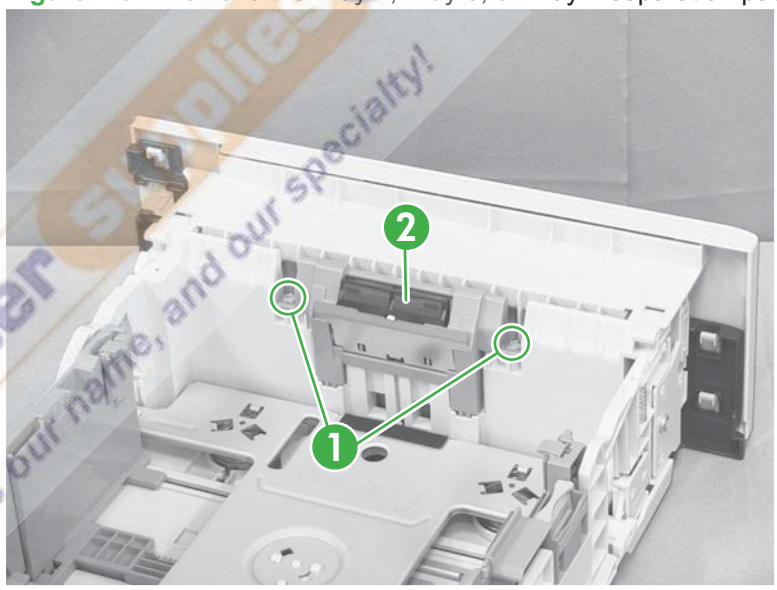
Tray 2, Tray 3, or Tray 4 separation pad

△ **CAUTION:** Do not touch the surface of the pad. Skin oils deposited on the roller might cause paper-handling problems.

1. Remove the tray cassette. See Tray cassette (Tray 2, Tray 3, or Tray 4) on page 54.
2. Remove two screws (callout 1), and then remove the separation pad (callout 2).

Figure 2-67 Remove the Tray 2, Tray 3, or Tray 4 separation pad



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Transfer roller

△ **CAUTION:** Do not touch the black-sponge portion of the transfer roller. Skin oils deposited on the transfer roller might cause print-quality problems.

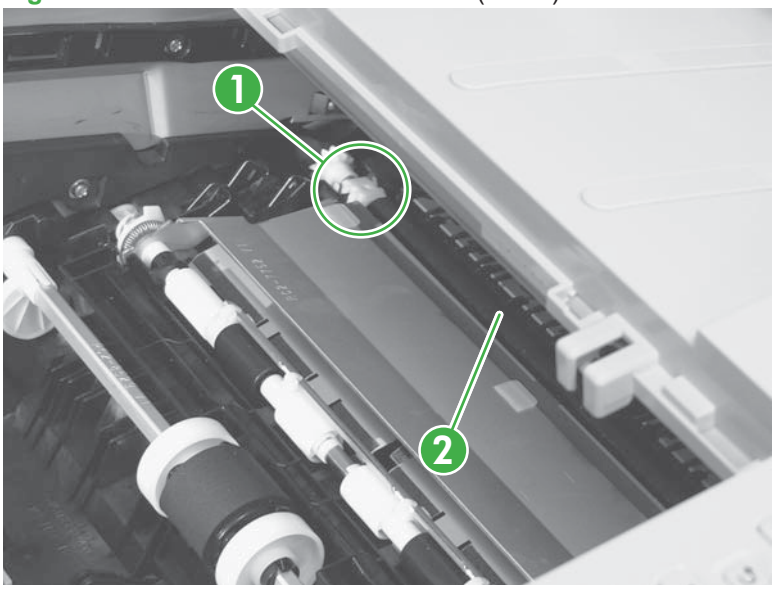
1. Press the cartridge-door release button, and then open the cartridge door. Make sure that the door is completely open.

NOTE: If you did not remove the print cartridge before servicing the product, remove it now.

Figure 2-70 Remove the transfer roller (1 of 3)

2. Release two tabs (callout 1) at the left end of the roller, slightly lift the end of the roller up, and then slide the roller (callout 2) toward the left to release it. Remove the roller.

Figure 2-71 Remove the transfer roller (2 of 3)



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3. If necessary, remove the gear, the bushing, and the spring, and then install them on a replacement roller.

Figure 2-72 Remove the transfer roller (3 of 3)

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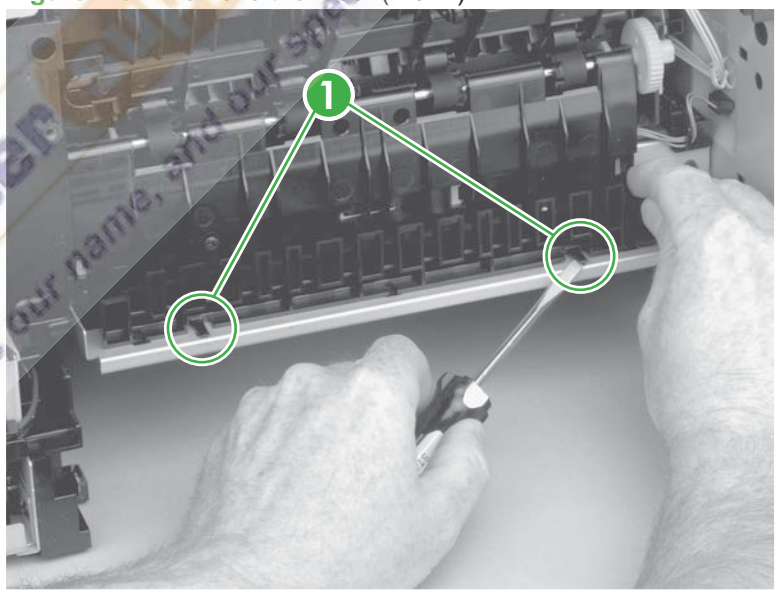
Fuser

1. Before proceeding, remove the following components:
   - Rear-door assembly. See Rear-door assembly on page 62.
   - Right-rear cover. See Right-rear cover on page 68.
2. **Duplex models only**: Release two tabs (callout 1) on the duplex media-feed guide, and then slide the guide toward the back of the product to remove it.

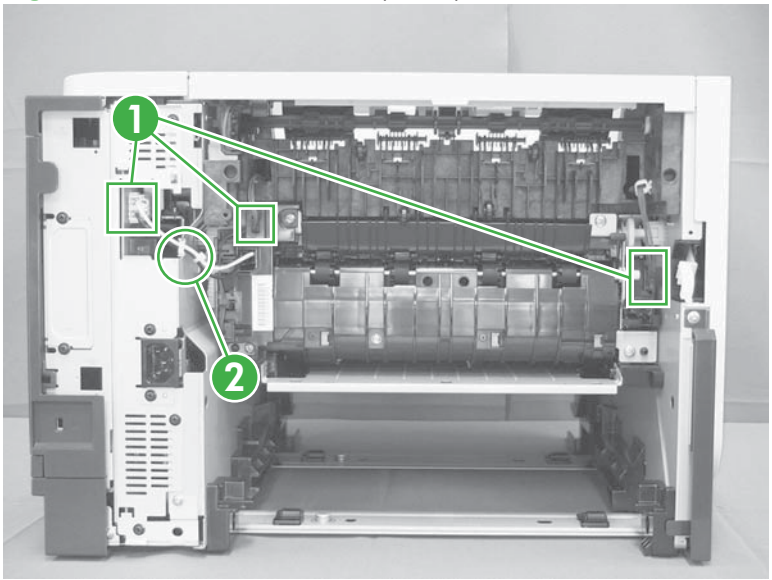
Reinstallation tip Make sure that both tabs snap back into place when reinstalling the duplex media-feed guide.

Figure 2-81 Remove the fuser (1 of 4)



3. Disconnect three connectors (callout 1), and release one wire harness from the retainer (callout 2).

Figure 2-82 Remove the fuser (2 of 4)



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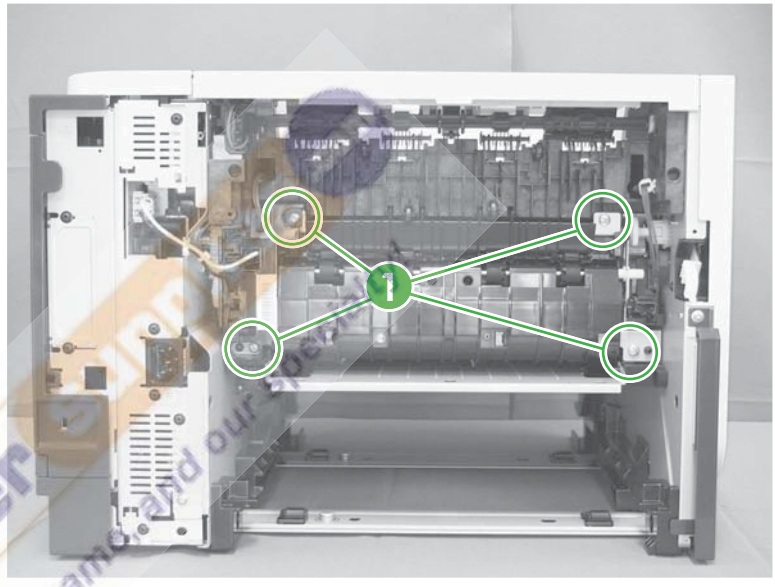
4. Remove four screws (callout 1).

Figure 2-83 Removing the fuser (3 of 4)



5. Pull the fuser out of the back of the product.

CAUTION: To avoid damaging the fuser, the cartridge-door assembly must be closed before you remove the fuser.

Figure 2-84 Removing the fuser (4 of 4)